Recall Campaign Bulletin



Campaign No. 2016100002, November 2016

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Models 906, Model Year 2016

Check (Threaded) Connection of Passenger Bench Seat - Seat Belts,

Correct if Necessary

Daimler AG (DAG), the manufacturer of Mercedes-Benz and Freightliner Sprinters, was informed that the bolts on the lower seat belt anchorages for the rear bench seats on certain MY16 Sprinter vehicles may not have been properly torqued during assembly at the seat supplier. If the bolts are not properly torqued, the connection of the seat belt to the bench seat and thus the correct functioning of the belt is not ensured. This can increase the risk of injury in a crash. An authorized Sprinter dealer will check, and if necessary, correct the relevant bolt torque on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 271 vehicles are involved.

Order No. V-RC-2016100002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

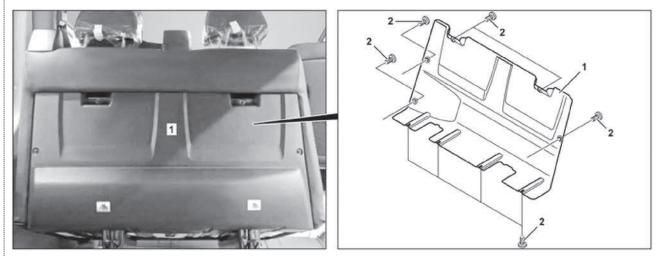


Figure 1

Note: For Notes on performing repair work in the vehicle interior, Refer to WIS: AH68.00-N-0001-01S.

1. Remove bolts (2, Figure 1) then remove seat panel (1).

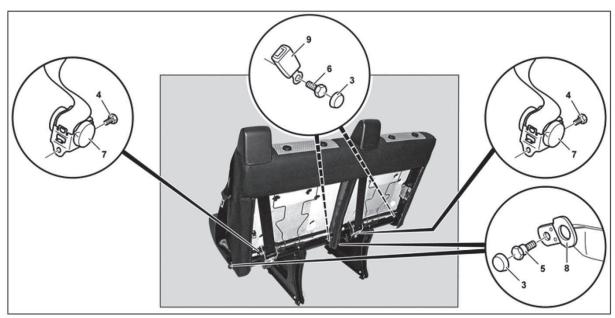


Figure 2 (7: Seat belt retractor; 8: Seat belt end fitting; 9: Seat belt buckle)

- 2. Remove bolt caps (3, Figure 2) if equipped.
- 3. Check tightening torque of seat belt retractor bolts (4, Figure 2), belt end fittings bolts (5), and seatbelt buckle bolts (6) on all passenger bench seats in vehicle:
- Nm Tightening torque for all mounting bolts (4, 5, 6) must be 37 Nm.
- If tightening torque is **OK** (on all bolts): Reassemble in reverse order Procedure is then complete.
- If tightening torque is **NOT OK**: Check that seat belt retractors (7), belt end fittings (8) and seat belt buckles (9) are correctly seated (correct as necessary) then correct tightening torque of mounting bolts to: **37 Nm**.

Note (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

i Note:

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Repair 1

Operation: Check/correct threaded connection of seat belts of passenger bench seat (02 9638).

Damage Code	Operation Number	Labor Time (hrs.)
92 900 53 8	02 9638	0.4

Repair 2

Operation: Check/correct threaded connection of seat belts of passenger bench seat (02 9638).

Check/correct threaded connection of seat belts (all other passenger bench seats (02 9661).

Damage Code	Operation Number	Labor Time (hrs.)
92 900 53 8	02 9638	0.4
	02 9661 ¹⁾	0.2

¹⁾ This operation number can be claimed up to 2 times.

i Note

Operation Number labor times are subject to change.